

Quality policy

Level # 1 process: Continuous Improvement

Type: Continuous Improvement

Language: en

Vision

The vision of Lemo UK is to be the UK market leader in the design and manufacture of quality custom connection solutions, and to be the Group centre of excellence in the manufacture of fibre optic terminations.

Mission statement.

Lemo UK anticipates and facilitates custom connection solutions, delivering quality products and services that meet or exceed our customers' requirements

Core Company objectives.

1. To provide products and services to customers in a manner that will gain and retain their respect and loyalty.
2. Exceptional commitment through excellence and innovation of both products and services.
3. Encourage and invest in each and every employee in order to nurture responsibility, personal growth and integrity.
4. Ensure open communication in a climate of mutual respect and confidence
5. To meet our obligations to staff, the local community and the environment.
6. To work with the Lemo Group to establish common working practices and objectives.
7. To develop Lemo (UK) Ltd as a Lemo Group centre of excellence for fibre optic termination

Quality Policy.

1. To meet or exceed customer requirements leading to customer satisfaction
2. To monitor and improve on the effectiveness of the Quality System
3. To establish and regularly review the Quality Objectives.
4. To communicate the Quality policies within the Company

The above forms the focus of the Company's documented Quality System.

The Management and employees of LEMO UK agree to make all possible efforts to meet the above objectives, to apply the implemented system and to ensure its application.

Lemo - The Quality Choice